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Gain the skills to effectively plan software applications and systems using the latest version of UML. UML 2 represents a significant update to the UML specification, from providing more robust mechanisms for modeling workflow and actions to making the modeling language more executable. Now in its second edition, this bestselling book provides you with all the tools you'll need for effective modeling with UML 2. The authors get you up to speed by presenting an overview of UML and its main features. You'll then learn how to apply UML to produce effective diagrams as you progress through more advanced topics such as use-case diagrams, classes and their relationships, dynamic diagrams, system architecture, and extending UML. The authors take you through the process of modeling with UML so that you can successfully deliver a software product or information management system. With the help of numerous examples and an extensive case study, this book teaches you how to:

- * Organize, describe, assess, test, and realize use cases
- * Gain substantial information about a system by using classes
- * Utilize activity diagrams, state machines, and interaction diagrams to handle common issues
- * Extend UML features for specific environment or domains
- * Use UML as part of a Model Driven Architecture initiative
- * Apply an effective process for using UML

The CD-ROM contains all of the UML models and Java™ code for a complete application, Java™ 2 Platform, Standard Edition, Version 1.4.1, and links to the Web sites for vendors of UML 2 tools.

This book constitutes the refereed proceedings of the 4th International Conference on the Unified Modeling Language, 2001, held in Toronto, Canada, in October 2001. The 33

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revised full papers presented together with one invited paper were carefully reviewed and selected from a total of 122 abstracts and 102 papers submitted. The papers are organized in topical sections on metamodeling, activity diagrams, OCL, architecture and patterns, analysis and testing, performance and databases, graph transformations, real-time and embedded systems, associations and ontology, statecharts, components, and use cases.

Five years on from its adoption in 1997 by the Object Management Group (OMG), the Unified Modeling Language is the de facto standard for creating - agrammatic models of software systems. More than 100 books have been written about UML, and it is taught to students throughout the world. The definition of UML version 2 is well under way, and should be largely completed within the year. This will not only improve and enhance UML itself, including standard facilities for diagram interchange, but also make it fully integrated with other modeling technologies from the OMG, such as Meta-Object Facility (MOF) and XML Metadata Interchange (XMI). The Object Constraint Language, which has become an important vehicle for communicating detailed insights between UML researchers and practitioners, will have a much expanded specification and be better integrated with the UML. The popularity of UML signifies the possibility of a shift of immense proportions in the practice of software development, at least comparable to the shift from the use of assembly language to "third-generation" or "high-level" programming languages. We dream of describing the behavior of software systems in terms of models, closely related to the needs of the enterprise being served, and being able to routinely translate these models automatically into executing programs on distributed computing systems. The OMG is promoting Model-Driven Architecture (MDA) as a significant step towards this vision, and the MDA concept has received

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considerable support within the IT industry.

This Handbook is on the subject of using Activities and Activity Diagrams, as defined by the Unified Modelling Language (UML), to model Business Processes. As such it may be useful to architects, analysts and designers who are engaged in modelling enterprise processes for whatever reason.

If you are a non-technical person with a stake in the success of a software project, this book is for you. Business managers often find it impossible to communicate business objectives and specify their software requirements to technical members of staff. This beginner's guide teaches readers to communicate with software developers in a more focused, effective way. It describes the basic diagrams of the UML modeling notation and shows how they are used to specify requirements in a unambiguous way. When used on project, the risk of failure through unclear requirements is removed. This book presents the analysis, design, documentation, and quality of software solutions based on the OMG UML v2.5. Notably it covers 14 different modelling constructs including use case diagrams, activity diagrams, business-level class diagrams, corresponding interaction diagrams and state machine diagrams. It presents the use of UML in creating a Model of the Problem Space (MOPS), Model of the Solution Space (MOSS) and Model of the Architectural Space (MOAS). The book touches important areas of contemporary software engineering ranging from how a software engineer needs to invariably work in an Agile development environment through to the techniques to model a Cloud-based solution.

Social scientists, whether earnest graduate students or tenured faculty members, clearly know the rules that govern good writing. But for some reason they choose to ignore those guidelines and churn out turgid, pompous, and obscure

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prose. Distinguished sociologist Howard S. Becker, true to his calling, looks for an explanation for this bizarre behavior not in the psyches of his colleagues but in the structure of his profession. In this highly personal and inspirational volume he considers academic writing as a social activity. Both the means and the reasons for writing a thesis or article or book are socially structured by the organization of graduate study, the requirements for publication, and the conditions for promotion, and the pressures arising from these situations create the writing style so often lampooned and lamented. Drawing on his thirty-five years' experience as a researcher, writer, and teacher, Becker exposes the foibles of the academic profession to the light of sociological analysis and gentle humor. He also offers eminently useful suggestions for ways to make social scientists better and more productive writers. Among the topics discussed are how to overcome the paralyzing fears of chaos and ridicule that lead to writer's block; how to rewrite and revise, again and again; how to adopt a persona compatible with lucid prose; how to deal with that academic bugaboo, "the literature." There is also a chapter by Pamela Richards on the personal and professional risks involved in scholarly writing. In recounting his own trials and errors Becker offers his readers not a model to be slavishly imitated but an example to inspire. Throughout, his focus is on the elusive work habits that contribute to good writing, not the more easily learned rules of grammar and punctuation. Although his examples are drawn from sociological literature, his conclusions apply to all fields of social science, and indeed to all areas of scholarly endeavor. The message is clear: you don't have to write like a social scientist to be one.

This book provides you with a collection of best practices, guidelines, and tips for using the Unified Modeling Language (UML) for business analysis. The contents have been

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assembled over the years based on experience and documented best practices. Over sixty easy to understand UML diagram examples will help you to apply these ideas immediately. If you use, expect to use, or think you should use the Unified Modeling Language (UML) or use cases in your business analysis activities, this book will help you: communicate more succinctly and effectively with your stakeholders including your software development team, increase the likelihood that your requirements will be reviewed and understood, reduce requirements analysis, documentation, and review time. The first three chapters explain the reasons for utilizing the UML for business analysis, present a brief history of the UML and its diagram categories, and describe a set of general modeling guidelines and tips applicable to all of the UML diagram types. Each of the next thirteen chapters is dedicated to a different UML diagram type: Use Case Diagrams Activity Diagrams Interaction Overview Diagrams Class Diagrams Object Diagrams State Machine Diagrams Timing Diagrams Sequence Diagrams Communication Diagrams Composite Structure Diagrams Component Diagrams Deployment Diagrams Package Diagrams The next two chapters explain additional diagram types that are important for business analysts and that can be created using UML notation: Context Diagrams using Communication diagram notation Data Models using Class diagram notation These chapters are followed by a chapter that describes criteria for selecting the various diagram types. The final chapter presents a case study.

UML modelling is one of the widely used techniques in the software development industry. Business analysts use this technique to develop the requirements to make it suitable for the technology team and customers alike. After spending several years in the IT industry, we have realized that

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requirements (or incomplete or incorrect understanding of the requirements) have been one of the primary reasons for the failure of the software projects. This has been proven time & again by the CHAOS report published by Standish Group. So the motivation to write this book is to provide a comprehensive, detailed and practical guide on requirements development to enable every business analyst conduct this phase efficiently. This book deals with requirements development and its sub-phases with examples and case studies. We have selected UML diagrams as the modelling technique to explain and guide you through the entire process. Requirements development phase comprises of multiple steps comprising of: -Requirements Elicitation -Requirements analysis and modelling -Requirements specification and validation. Chapter 1 and 2 lays the foundation for the entire book. Chapter 1 provides fundamentals of software development life cycle methodology. Chapter 2 provides the basics of requirements development process in the overall context of SDLC. As the focus is on UML modelling, chapter 3 to chapter 8 deals with UML modelling. Chapter 9 deals with the requirements specifications and validation. We have presented complete requirements specification document in two formats: System Requirements specification (SRS) document. Use case specification document. We have also discussed structured analysis and design (SAD) methodology in the Appendix. We have also used two case studies, in addition to examples, to explain the concepts practically.

Typically, analysis, development, and database teams work for different business units, and use different design notations. With UML and the Rational Unified Process (RUP), however, they can unify their efforts -- eliminating time-consuming, error-prone translations, and accelerating software to market. In this book, two data modeling

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specialists from Rational Software Corporation show exactly how to model data with UML and RUP, presenting proven processes and start-to-finish case studies. The book utilizes a running case study to bring together the entire process of data modeling with UML. Each chapter dissects a different stage of the data modeling process, from requirements through implementation. For each stage, the authors cover workflow and participants' roles, key concepts, proven approach, practical design techniques, and more. Along the way, the authors demonstrate how integrating data modeling into a unified software design process not only saves time and money, but gives all team members a far clearer understanding of the impact of potential changes. The book includes a detailed glossary, as well as appendices that present essential Use Case Models and descriptions. For all software team members: managers, team leaders, systems and data analysts, architects, developers, database designers, and others involved in building database applications for the enterprise.

With its clear introduction to the Unified Modeling Language (UML) 2.0, this tutorial offers a solid understanding of each topic, covering foundational concepts of object-orientation and an introduction to each of the UML diagram types.

CD-ROM contains: Java and XML implementations of ideas and models described in the appendix.

Uses friendly, easy-to-understand For Dummies style to help readers learn to model systems with the latest version of UML, the modeling language used by companies throughout the world to develop blueprints for complex computer systems. Guides programmers, architects, and business analysts through applying UML to design large, complex enterprise applications that enable scalability, security, and robust execution. Illustrates concepts with mini-cases from different business domains and provides practical advice and examples.

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Covers critical topics for users of UML, including object modeling, case modeling, advanced dynamic and functional modeling, and component and deployment modeling

Up until a few years ago there were over 150 different modelling languages available to software developers. This vast array of choice however, only served to severely hinder effective communication. Therefore, to combat this, every methodologist and many companies agreed to speak the same language, hence the birth of the unified modelling language (UML). The UML offers a means to communicate complex information in a simple way using visual modelling; i.e. drawing diagrams to create a model of a system. This fully revised edition, based on a training course given by the author, coincides with the release of UML version 2 by the standard body, the Object Management Group, and covers the significant changes that have occurred since its release. It also includes material on life cycle management, examining the way the UML can be used to control and manage projects and the UML systems engineering profile.

Today, information-technology business analysts are often working on object-oriented (OO), Unified Modeling Language (UML) projects, yet they have a long way to go to exploit the technology beyond the adoption of use cases (just one part of the UML). This book explains how, as an IT business analyst, you can pull together all of the UML tools and fully utilize them during your IT project. Rather than approaching this topic theoretically, you will actually learn by doing: A case study takes you through the entire book, helping you to develop and validate the requirements for an IT system step by step. Whether you are a new IT business analyst; an experienced analyst, but new to the UML; a developer who is interested in expanding your role to encompass IT business-analysis activities; or any other professional tasked with

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requirements gathering or the modeling of the business domain on a project, you'll be trained and mentored to work efficiently on UML projects in an easy-to-understand and visual manner. This new edition has been completely updated for UML 2.2, and includes coverage of all the relevant new BABOK 2 knowledge areas. The new edition also covers various lifecycle approaches (non-empirical, empirical, waterfall, iterative, and agile) and their impact on the way project steps are carried out.

This book provides you with a collection of best practices, guidelines, and tips for using the Unified Modeling Language (UML) for business analysis. The contents have been assembled over the years based on experience and documented best practices. Over sixty easy to understand UML diagram examples will help you to apply these ideas immediately. If you use, expect to use, or think you should use the Unified Modeling Language (UML) or use cases in your business analysis activities, this book will help you:

- communicate more succinctly and effectively with your stakeholders including your software development team,
- increase the likelihood that your requirements will be reviewed and understood,
- reduce requirements analysis, documentation, and review time.

The first three chapters explain the reasons for utilizing the UML for business analysis, present a brief history of the UML and its diagram categories, and describe a set of general modeling guidelines and tips applicable to all of the UML diagram types. Each of the next thirteen chapters is dedicated to a different UML diagram type:

1. Use Case Diagrams
2. Activity Diagrams
3. Interaction Overview Diagrams
4. Class Diagrams
5. Object Diagrams
6. State Machine Diagrams
7. Timing Diagrams
8. Sequence Diagrams
9. Communication Diagrams
10. Composite Structure Diagrams
11. Component Diagrams
12. Deployment Diagrams
13. Package Diagrams

The next two

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chapters explain additional diagram types that are important for business analysts and that can be created using UML notation: • Context Diagrams using Communication diagram notation • Data Models using Class diagram notation These chapters are followed by a chapter that describes criteria for selecting the various diagram types. The final chapter presents a case study.

This new book is the definitive primer for UML, and starts with the foundational concepts of object-orientation in order to provide the proper context for explaining UML.

The extension UMLsec of the Unified Modeling Language for secure systems development is presented in this text. The book is written in a way which keeps the first part accessible to anyone with a basic background on object-oriented systems. The second part covers the mathematical tools needed to use the UMLsec approach to verify UML

specifications against security requirements. It can also be used as part of a general course on applying UML or on computer security. A practically relevant example is used throughout the book to demonstrate the presented methods.

What is this book about? If you want to use Visio to create enterprise software, this is the book for you. The integration of Visual Studio .NET Enterprise Architect and Visio for Enterprise Architects provides a formidable tool. Visio offers powerful diagramming capabilities, including such things as creating UML models, mapping out databases with Entity Relationship diagrams, and aiding the development of distributed systems. Its integration with Visual Studio .NET Enterprise Architect means that C# or Visual Basic .NET code can be generated from the UML diagrams, and Visual Studio .NET projects can be reverse engineered to UML models. For the developer already familiar with UML and looking to get the best out of Visio, the Visual Studio .NET and Visio for Enterprise Architects combination is weakly documented, and

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the quality information needed to realize the time-saving features of Visio just does not seem to be available, until now. This book presumes that you are already familiar with the basic concepts of UML notation — this book will not teach you UML. Instead, this book will take you forward into the Visio environment, showing you how to make the most of its software related features. What does this book cover? In this book, you'll learn how to Diagram business components in Visio Generate code from a UML model Reverse engineer Visual Studio .NET projects into a UML model Reverse engineer into a UML model without source code Document the project with UML and Visio Design distributed applications with Visio's diagrams Work with Entity Relationship database modeling, and round-trip engineering for database design "Unified Modeling Language (UML), Unified Process (UP), and other information modeling methods are addressed in this scholarly consideration of the analysis, design, and development of web-based and enterprise applications. The most current research on conceptual, theoretical, and empirical issues of modeling for online business and static information is provided."

A detailed and practical book and eBook walk-through showing how to apply UML to real world development projects

Annotation The IT Business Analyst is one of the fastest growing roles in the IT industry. Business Analysts are found in almost all large organizations and are important members of any IT team whether in the private or public sector. "UML for the IT Business Analyst" provides a clear, step-by-step guide to how the Business Analyst can perform his or her role using state-of-the-art object-oriented technology. Business analysts are required to understand object-oriented technology although there are currently no other books that address their unique needs as non-programmers using this

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technology. Assuming no prior knowledge of business analysis, IT, or object-orientation, material is presented in a narrative, chronological, hands-on style using a real-world case study. Upon completion of "UML for the IT Business Analyst" the reader will have created an actual business requirements document using all of the techniques of object-orientation required of a Business Analyst. "UML for the IT Business Analyst" puts together all of the technology pieces needed to proficiently perform the Business Analyst role. Thomsen and Hansen give easy-to-understand examples and provide readers with everything they need to create Enterprise solutions with .NET.

Modeling Enterprise Architecture with TOGAF explains everything you need to know to effectively model enterprise architecture with The Open Group Architecture Framework (TOGAF), the leading EA standard. This solution-focused reference presents key techniques and illustrative examples to help you model enterprise architecture. This book describes the TOGAF standard and its structure, from the architecture transformation method to governance, and presents enterprise architecture modeling practices with plenty of examples of TOGAF deliverables in the context of a case study. Although widespread and growing quickly, enterprise architecture is delicate to manage across all its dimensions. Focusing on the architecture transformation method, TOGAF provides a wide framework, which covers the repository, governance, and a set of recognized best practices. The examples featured in this book were realized using the open source Modelio tool, which includes extensions for TOGAF. Includes intuitive summaries of the complex TOGAF standard to let you effectively model enterprise architecture Uses practical examples to illustrate ways to adapt TOGAF to the needs of your enterprise Provides model examples with Modelio, a free modeling tool,

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letting you exercise TOGAF modeling immediately using a dedicated tool Combines existing modeling standards with TOGAF

"An excellent hands-on book for practitioners eager to document the internal structure and everyday workings of business processes. This clear and practical book belongs on the shelf of everyone dedicated to mapping, maintaining, and streamlining business processes." -Richard Mark Soley, Phd, Chairman and CEO, OMG "Eriksson and Penker have not just written another patterns book; this is a significant contribution to the key field of business-IT alignment. While capturing profound academic insights, what makes the book so refreshing from a practitioner's viewpoint is the richness of accessible, down-to-earth examples and its pragmatic, unpretentious style." -Paul allen Principal of CBD Strategies and Architectures, Sterling Software "UML may have been designed by and for software engineers, but Eriksson and Penker have defined a practical extension to UML for describing business processes. They put this extended UML immediately to use with a gallery of common business patterns that should jump start any BPR effort." -Philippe Krchten, Director of Process Development Rational Software "This book is a marriage between proven business modeling concepts and the techniques of UML. It provides real-world strategies for developing large-scale, mission-critical business systems in a manner accessible to both software and business professionals." -ScottW. Ambler, Author of Process Patterns Following up on their bestselling book, UML Toolkit, Hans-Erik Eriksson and Magnus Penker now provide expert guidance on how to use UML to model your business systems. In this informative book, key business modeling concepts are presented, including how to define Business Rules with UML's Object Constraint Language (OCL) and how to use business models with use cases. The authors

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then provide 26 valuable Business Patterns along with an e-business case study that utilizes the techniques and patterns discussed in the book. Visit our Web site at www.wiley.com/compbooks/

Enterprise Patterns and MDA teaches you how to customize any archetype pattern—such as Customer, Product, and Order—to reflect the idiosyncrasies of your own business environment. Because all the patterns work harmoniously together and have clearly documented relationships to each other, you'll come away with a host of reusable solutions to common problems in business-software design. This book shows you how using a pattern or a fragment of a pattern can save you months of work and help you avoid costly errors.

You'll also discover how—when used in literate modeling—patterns can solve the difficult challenge of communicating UML models to broad audiences. The configurable patterns can be used manually to create executable code. However, the authors draw on their extensive experience to show you how to tap the significant power of MDA and UML for maximum automation. Not surprisingly, the patterns included in this book are highly valuable; a blue-chip company recently valued a similar, but less mature, set of patterns at hundreds of thousands of dollars. Use this practical guide to increase the efficiency of your designs and to create robust business applications that can be applied immediately in a business setting.

In the current fast-paced and constantly changing business environment, it is more important than ever for organizations to be agile, monitor business performance, and meet with increasingly stringent compliance requirements. Written by pioneering consultants and bestselling authors with track records of international success, *The Decision Model: A Business Logic Framework Linking Business and Technology* provides a platform for rethinking how to view, design,

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execute, and govern business logic. The book explains how to implement the Decision Model, a stable, rigorous model of core business logic that informs current and emerging technology. The authors supply a strong theoretical foundation, while succinctly defining the path needed to incorporate agile and iterative techniques for developing a model that will be the cornerstone for continual growth. Because the book introduces a new model with tentacles in many disciplines, it is divided into three sections: Section 1: A Complete overview of the Decision Model and its place in the business and technology world Section 2: A Detailed treatment of the foundation of the Decision Model and a formal definition of the Model Section 3: Specialized topics of interest on the Decision Model, including both business and technical issues The Decision Model provides a framework for organizing business rules into well-formed decision-based structures that are predictable, stable, maintainable, and normalized. More than this, the Decision Model directly correlates business logic to the business drivers behind it, allowing it to be used as a lever for meeting changing business objectives and marketplace demands. This book not only defines the Decision Model and but also demonstrates how it can be used to organize decision structures for maximum stability, agility, and technology independence and provide input into automation design.

This title provides a forum where expert insights are presented on the subject of linking three current phenomena: software evolution, UML and XML.

Ten years ago, groupware bundled with email and calendar applications helped track the flow of work from person to person within an organization. Workflow in today's enterprise means more monitoring and orchestrating massive systems. A new technology called Business Process Management, or BPM, helps software architects and developers design, code,

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run, administer, and monitor complex network-based business processes BPM replaces those sketchy flowchart diagrams that business analysts draw on whiteboards with a precise model that uses standard graphical and XML representations, and an architecture that allows it converse with other services, systems, and users. Sound complicated? It is. But it's downright frustrating when you have to search the Web for every little piece of information vital to the process. Essential Business Process Modeling gathers all the concepts, design, architecture, and standard specifications of BPM into one concise book, and offers hands-on examples that illustrate BPM's approach to process notation, execution, administration and monitoring. Author Mike Havey demonstrates standard ways to code rigorous processes that are centerpieces of a service-oriented architecture (SOA), which defines how networks interact so that one can perform a service for the other. His book also shows how BPM complements enterprise application integration (EAI), a method for moving from older applications to new ones, and Enterprise Service BUS for integrating different web services, messaging, and XML technologies into a single network. BPM, he says, is to this collection of services what a conductor is to musicians in an orchestra: it coordinates their actions in the performance of a larger composition. Essential Business Process Modeling teaches you how to develop examples of process-oriented applications using free tools that can be run on an average PC or laptop. You'll also learn about BPM design patterns and best practices, as well as some underlying theory. The best way to monitor processes within an enterprise is with BPM, and the best way to navigate BPM is with this valuable book.

This comprehensive guide has been fully revised to cover UML 2.0, today's standard method for modelling software systems. Filled with concise information, it's been crafted to

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help IT professionals read, create, and understand system artefacts expressed using UML. Includes an example-rich tutorial for those who need familiarizing with the system. XML is rapidly becoming the standard platform for delivering e-Business information and integrating e-Business systems. XML developers desperately need mature software development processes and tools for developing effective applications. David Carlson fills the gap, showing exactly how to leverage the worldwide UML standard for modeling complex systems in advanced XML development. In *Modeling XML Applications with UML*, he presents the first comprehensive framework for modeling communications in any B2B software system. Carlson presents in-depth coverage of UML-based analysis, design, and modeling of XML content within e-Business environments. The book includes detailed coverage of using UML to support the creation of new XML-based B2B vocabularies and industry portals that reflect the requirements of several key stakeholder communities, including consumers, business analysts, web application specialists, system integration specialists, and content developers. Carlson presents several B2B use cases, and then decomposes them into scenarios illustrated with class diagrams, sequence diagrams, and activity diagrams showing how XML fits into an overall e-Business solution. Each chapter concludes with "steps for success" that distill UML's general principles into specific recommendations for action.

"...(an) exceptionally balanced and informative text." --Rich Dragan
The Unified Modeling Language (UML) is a third generation method for specifying, visualizing, and documenting an object-oriented system under development. It unifies the three leading object-oriented methods and others to serve as the basis for a common, stable, and expressive object-oriented development notation. As the

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complexity of software applications increases, so does the developer's need to design and analyze applications before developing them. This practical introduction to UML provides software developers with an overview of this powerful new design notation, and teaches Java programmers to analyse and design object-oriented applications using the UML notation. + Apply the basics of UML to your applications immediately, without having to wade through voluminous documentation + Use the simple Internet example as a prototype for developing object-oriented applications of your own + Follow a real example of an Intranet sales reporting system written in Java that is used to drive explanations throughout the book + Learn from an example application modeled both by hand and with the use of Popkin Software's SA/Object Architect O-O visual modeling tool.

Unified Modeling Language (UML) is a general-purpose notation language for specifying and visualizing complex software, especially large, object-oriented projects.

Object-oriented programming is when a programmer defines not only the data type of a data structure, but also the types of operations/functions that can be applied to the data structure. Applying UML addresses the practical issues faced by users in adopting UML. As the title suggests, it helps the reader in actually applying UML to real life situations, rather than just in learning the language. The book covers in depth detail of UML, including notation on profiles and extensions. The scope of the book assumes prior experience in software engineering and/or business modeling, an understanding of object-oriented concepts and a basic knowledge of UML. * Case study driven approach covering a wide range of issues * Contains advanced tutorial material to

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aid learning * Focuses on practical issues in the application of UML

Business intelligence applications are of vital importance as they help organizations manage, develop, and communicate intangible assets such as information and knowledge. Organizations that have undertaken business intelligence initiatives have benefited from increases in revenue, as well as significant cost savings. *Business Intelligence and Agile Methodologies for Knowledge-Based Organizations: Cross-Disciplinary Applications* highlights the marriage between business intelligence and knowledge management through the use of agile methodologies. Through its fifteen chapters, this book offers perspectives on the integration between process modeling, agile methodologies, business intelligence, knowledge management, and strategic management.

Constitutes the refereed post-workshop proceedings of 9 international workshops held in Milano, Italy, in conjunction with the 6th International Conference on Business Process Management, BPM 2008, in September 2008.

In this new book, Frederick Chavalit Tsao and Chris Laszlo argue that current approaches to leadership fail to produce positive outcomes for either businesses or the communities they serve. Employee disengagement and customer fickleness remain high, resulting in a lack of creativity and collaboration at all levels of entrepreneurial activity. Investor demand for Environmental, Social, and Governance (ESG) continues to be poorly integrated into profit strategies. Drawing on extensive research, this

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book shows how changing a person's consciousness is the most powerful lever for unlocking his or her leadership potential to create wealth and serve humankind. A wide range of practices of connectedness provide the keys. The journey to higher consciousness changes people at a deep intuitive level, combining embodied experience with analytic-cognitive skill development. Tsao and Laszlo show how leaders who pursue this journey are more likely to flourish with significant benefits to both business and society. These include greater creativity and collaboration along with an increased capability to inspire people and produce lasting change. Readers will come away with a deep understanding of quantum leadership and the day-to-day practices that can help them achieve greater effectiveness and wellbeing at work.

"This book bridges two fields that, although closely related, are often studied in isolation: enterprise modeling and information systems modeling. The principal idea is to use a standard language for modeling information systems, UML, as a catalyst and investigate its potential for modeling enterprises"--Provided by publisher.

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